

SPEAKER INTRO

Our next speaker is the No.1 Woman on the Customer eXperience Global Gurus list. With more than 30 years in Customer eXperience, mystery shopping, and employee engagement, she is recognised worldwide as a leading authority in the CX industry.

She is the creator of the Heart-Led Business
Growth Blueprint™, blending ancient Feng
Shui wisdom with modern business strategy.
Author of four books, including two bestsellers, she has spoken on stages in over 30
countries.

Please welcome, with her trademark energy and French flair... Claire Boscq!

