SPEAKER INTRO

And now... get ready for some serious inspiration!
Our next speaker is ranked the No.1 Woman on the
Global Customer Experience Gurus list. With over three
decades of experience, she is a true authority in the
world of Customer experience.

She's an international best-selling author of four books, a global media contributor, and a recognised voice of CX across continents.

Claire has delivered her high-energy, high-impact keynotes in over 30 countries... and in not one, but two languages—English and, of course, French (because yes, she is French!).

What makes Claire truly unique is her BizShui™ Method

—a powerful blend of traditional Feng Shui and modern
business strategy. She helps organisations elevate
Customer eXperience, energise people, harmonise
places, and nurture cultures of trust, engagement, and
care.

Her presentations spark energy, shift perspectives, and leave audiences feeling empowered and ready to take action.

Please give a big, warm welcome to... Claire Boscq!

